

**CAPABILITY** STATEMENT 2023

Spencer Gulf

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## **COMPANY OVERVIEW**

**Spencer Gulf Coaches** is a trusted and respected leader in the South Australian transport and travel industry. Proudly family-owned and operated over three generations, we specialise in the mass movement of people ranging from mining companies to corporate clients to school children.

We provide friendly, first-class travel options with our modern fleet of well-maintained microbuses, minibuses and luxury coaches. Able to draw on almost 70 years of experience in the region as part of the Kent Group, our team has the experience to find ways of making any request possible.

We pride ourselves on a hard-fought reputation for delivering a stress-free travel experience, where deadlines are met every time. Our vast knowledge and quality fleet keeps us ahead of our competitors.

Whatever your needs, we have the fleet and flexibility to make it happen. Spencer Gulf Coaches has a reputation for excellence across a range of sectors from mining to education.

### **CONTACT US**

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We aim to provide a smooth, stress-free travel experience, always remembering the value of friendly customer service. No job is too large or small.

### **OUR PURPOSE**

At Spencer Gulf Coaches, we pride ourselves on providing a comfortable, hassle-free experience for our customers.

With a modern fleet, we cater for the general public and also a range of industries such as mining, resources and education.

A third-generation, family-run business, we have prospered by adapting to changes in the region and employing that expertise to deliver a highly efficient service.

We have a trusted reputation for not missing deadlines and understanding the needs of our customers.

# **OUR SERVICES**

Spencer Gulf Coaches operates a highly efficient service, catering to a large variety of travel requirements. Those include the transportation of mining and resources workers in the region, plus school and commuter bus services between Port Pirie, Port Augusta, Peterborough, Balaklava, Upper North and Adelaide.

Medical bus options are also available, as are social bookings for weddings, sporting events and day trips to South Australia's world-renowned wineries. We also travel to the end-of-year Schoolies festivities at Victor Harbor, ensuring a safer travel experience for younger generations.

Services are delivered to the highest standards, backed by a commitment to customer satisfaction and safety. As part of the Kent Group, Spencer Gulf Coaches is maintained by A.R Kent Garage (est. 1954).

We offer an array of comfortable, safe and affordable travel services. Our friendly staff and modern fleet make us an industry leader in the region.



#### COMMUTER TRAVEL

Reliable school and commuter bus services are provided between Port Pirie, Port Augusta, Peterborough, Balaklava, Upper North and Adelaide. Luxury coaches for school excursions and sporting events are also available.



#### CHARTERS

Our bus services transport mining and resources workers in and out of the region. Corporate charters and social bookings are also available for day trips to wineries or weddings.



#### MEDICAL TRANSFERS

Medical transport services are provided for patient transfers (Port Pirie, Port Augusta and Upper North to Adelaide). Our buses are equipped with wheelchair access, including ramps, and our drivers receive specialised training.

## **INDUSTRIES WE SERVE**

Spencer Gulf Coaches services a number of industries, including the transport, education and mining and resources sectors. Our diverse fleet gives us the capability of taking on large-scale requests.

Our efficiency and customer commitment keeps us ahead of the pack. As a leading charter service in the region, we are ready to provide all your group travel needs.



Proudly Australian-owned

Fully trained operators

Vast industry experience

Wheelchair access

Third-generation family business

Modern, well-maintained fleet

# **ACCREDITATION + EXPERTISE**

Spencer Gulf Coaches is an active member of Bus SA, the voice of the bus and coach industry in South Australia. We are an accredited operator under the South Australian Passenger Transport Act, and comply with all safety standards.

Our vehicle fleet is maintained at A.R Kent Garage, which also services other bus operators and the general public.

We have established a highly-regarded reputation as a respected leader in the transport industry.

We are committed to making every journey safely and on time, but also believe that every rider's experience should reflect our pledge to customer service.

## **OUR CLIENTS**

Our diverse, modern fleet of coaches and buses is able to cater to the needs of a wide variety of clients, with the capability of delivering large-scale requests without ever diluting our commitment to quality and excellent service.

As a leader in South Australia's transport and travel industry, we are relied upon by government departments, mining companies, schools, and tourism operators to deliver their customers, clients and students safely and efficiently.

The South Australian Department of Infrastructure & Training, Department of Education, and SA Health are just some of our regular clients.

As our fleet ranges from microbuses all the way through to luxury coaches, we can also service the general public with charter services and transfers to social activities.



Department of Infrastructure & Transport

Department of Education

SA Health





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